Parking

Parking in Ann Arbor can take longer than expected due to multiple events taking place simultaneously around campus. We encourage you to allow time for parking. Make it a full evening – have a meal at any of the wonderful restaurants on State Street, or simply enjoy the park-like setting of north campus.

On central campus, we suggest that you consider accessing the Fletcher Street Structure from the Palmer Drive entrance. There’s a light at the intersection of Palmer and Washtenaw, making it easier to access the structure. After turning onto Palmer Drive, continue straight - past the Palmer Drive visitor parking structure – to access the Fletcher structure. An attendant is assigned before performances.

Free parking is available on north campus after 6 PM in lots located off Fuller Road, Beal Avenue, and Hayward Avenue. Please note that access to the theatres from these outlying lots involve long walks and stairs.

We also encourage you to order a pre-paid $5 parking pass for each of the productions you attend. They can be redeemed at the Thayer or Fletcher Street Structures on central campus or at the Walgreen parking lot on north campus up to two hours prior to show time.

For any questions regarding the U-M parking lots and structures, please contact Parking Customer Service at 764-8291 (M-F, 7:30a-4:30p) or at 764-7474 (evenings & weekend)

Directions to Central Campus:

From North: Take U.S. 23 South to 41 (Plymouth Rd.). Turn right off the exit onto Plymouth. Go approximately two miles and take a left on Murfin Road. Go past a four-way stop sign and down a hill to the campus area depicted on the local map.

From South: Take US-23 North to Exit 39 (Geddes Rd.). Turn left off the exit onto Geddes. Geddes Road will become Fuller Road. Turn right onto Bonisteel Blvd to the campus area depicted on the local map.

From East: Take I-94 East to M-14 East (towards Plymouth) to US-23 South (follow the signs carefully). From US-23, take Exit 41 (Plymouth Road) and turn right. Go approximately two miles and take a left on Murfin Rd. Go past a four-way stop sign and down a hill to the campus area depicted on the local map.

From West: Take I-94 East to Jackson Rd. exit (exit 172). Continue east on Jackson - it will become Huron - to the campus area depicted on the local map.

From South: Take US-23 North to Exit 39 (Geddes Rd.). Turn left off the exit onto Geddes. Geddes Rd. will become Fuller Rd. Turn right onto Bonisteel Blvd. to the campus area depicted on the local map.

From East: Take I-94 West to US-23 North (exit 180). From US-23, take Exit 39 (Geddes Rd.). Turn left off the exit onto Geddes, Geddes Rd. will become Fuller Rd. Turn right onto Bonisteel Blvd. to the campus area depicted on the local map.
**League Ticket Office Info**

**Hours**
- Sept. - Apr.: 9 am to 5 pm Monday - Friday, 10 am - 1 pm Saturday
- May - Aug.: 10 am - 5 pm Monday - Friday
- At the theatres: One hour prior to show time

**Phone** 734-764-2538
Outside the 734 area code and within Michigan, call toll-free 800-221-1229. There is a $2 per ticket handling fee for phone orders.

**Internet**
tickets.music.umich.edu
There is a $3.50 per ticket handling fee for online orders.

**Mailing Address**
911 N. University • Ann Arbor, MI 48109-1265

**Walk-up Window**
Ticket Office located on the north end of the Michigan League (911 N. University Ave.)

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**Subscription Ticket Exchanges**
Subscribers may exchange tickets free of charge. Exchanged tickets must be received by the Ticket Office (by mail or in person) at least 48 hours prior to the performance. The value of the tickets can be applied to another performance of the same production. You may fax a photocopy of your torn tickets. The League Ticket Office has your correct e-mail address on file.

**Single Ticket Exchanges**
Non-subscribers may exchange for a $2 per ticket exchange fee. Exchanged tickets must be received by the Ticket Office (by mail or in person) at least 48 hours prior to the performance. The value of the tickets can be applied to another performance of the same production. You may fax a photocopy of your torn tickets to 734-647-1171. Lost or misplaced tickets cannot be exchanged.

**Will-Call/Ticket Pick-Up**
All ticket orders received less than 10 days prior to the performance will be held at Will-Call, which opens in the performance venue 60 minutes prior to the published start time.

**Lost or Misplaced Tickets**
Call the Ticket Office at 734-764-2538 to have duplicate tickets waiting for you at Will-Call. Duplicate tickets cannot be mailed. In the event of a double seating situation with duplicate tickets, priority will always be given to the holder of the original tickets.

**Refunds**
Due to the nature of the performing arts, programs are subject to change. Refunds are given only in the case of event cancellation or date change. Handling fees are not refundable.

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**Ticket Donations/Unused Tickets**
Unused tickets may be donated to the University of Michigan as a tax-deductible contribution up to 15 minutes prior to the performance. Unused tickets that are returned after the performance and handling fees are not eligible for a tax-deductible contribution. A tax donation receipt will be mailed to you from the University of Michigan in December or May, following the date of the return.

**Access for Persons with Disabilities**
All University of Michigan venues are accessible for persons with disabilities. Ask about our theatres’ assistive listening system and our wheelchair seating. Large print programs are available upon request. Call 734-764-2538 for more information.

**Start Time & Latecomers**
The School of Music, Theatre & Dance makes every effort to begin events at the published time. All of our events take place on the UM campus, which does have limited parking and may have several events occurring simultaneously in different venues. Please allow plenty of extra time to park and find your seats.

Latecomers will be asked to wait in the lobby until seated by ushers. Most lobbies have been outfitted with monitors and/or speakers so that latecomers will not miss the performance entirely. The late seating break is determined by the artists and will generally occur during a suitable repertory break in the program.

**Children and Families**
Children under the age of three will not be admitted to performances. If your child proves disruptive or excessively restless, you may be asked to leave by House Management. Remember, everyone must have a ticket regardless of age.

**Group Sales**
Looking for a unique social opportunity or educational experience for your group or organization? Whether you are looking for a way to bring together employees or friends or a way to introduce your students to live performing arts, the SMTD has special discounted tickets available for almost every performance for groups of 10 or more. For more information on Group Sales, contact Sarah Wilber at 763-3100.

**Curtain Call Fridays**
Stick around after the applause! Moderated by members of the faculty and featuring a rotating array of cast and artistic team members, Curtain Call Fridays offer a rare opportunity for audience members to talk about the production, exploring topics that range from character development to the creative decisions behind the production or issues raised by the work. The discussions are free and open to all. You are welcome to attend the discussion and see the play another day. Curtain Call Fridays are sponsored by the Friends of Dance, Friends of Musical Theatre, Friends of Opera, and Friends of Theatre & Drama.

**Looking for that perfect gift?**
Consider a gift certificate to School of Music, Theatre & Dance productions. Gift certificates are available in any dollar amount. For more information, call the League Ticket Office at 734-764-2538.